

THE DOVER CASTLE
34 Dover Street, Leicester, LE1 6PT

DISPERSAL POLICY

The Dover Castle is an experienced late-night venue operator and is aware of the importance of ensuring as far as possible that customers leave as quietly as possible.

Towards closing time gradual dispersal will be encouraged in the following ways:-

1. Calling last orders such that there is adequate “drinking-up time”
2. A strong management and staff presence in the customer area during closing time period to ensure all customers leave quietly and in an orderly manner
3. Appropriate signage placed at all public exits requesting customers leave the premises quietly and with consideration to your neighbours
4. Providing appropriate information to customers who require a taxi
5. Music levels to be lowered/turned off 10 minutes prior to the end permitted time to make customers aware that the premises will be closing shortly
6. Door supervisors to remain on duty outside the premises for 30 minutes after the premises are closed to the public to aid with dispersal, and if a group of customers are found to be loitering near the building then they will be politely asked to move on as quickly as possible
7. Windows and entrance doors that may be opened should be monitored and kept closed when appropriate during the evening to ensure neighbours are not disturbed
8. Bottles will not be placed in any external receptacle between 11pm and 7am the following day

It is ultimately the responsibility of the General Manager on duty to ensure that:-

- Door supervisors and other managers and staff act effectively and responsibly to comply with this policy and are aware of the importance of customers leaving as safely and quietly as possible
- Customers do not cause any disturbance or nuisance to any local residents within the vicinity of the premises
- To prioritise and assist wherever possible in ensuring that customers leave as safely, quietly and in an orderly manner as possible

The Dover Castle

Existing Annex 2 condition - *Licensable activities may take place until 02.00 on 20 occasions per year with seven days' notice to the police.*

The premises traded until 02:00 on the following dates with notifying the police -

- Wednesday 2 September 2020
- Thursday 3 September 2020
- Sunday 6 September 2020
- Wednesday 9 September 2020
- Thursday 10 September 2020
- Sunday 13 September 2020
- Wednesday 16 September 2020
- Thursday 17 September 2020
- Sunday 20 September 2020
- Wednesday 23 September 2020

George Domleo

From: Andrew Sansome <Andrew.Sansome@leicester.gov.uk>
Sent: 15 October 2020 11:33
To: George Domleo
Cc: 'James Cockerill'
Subject: RE: Dover Castle - Dispersal Policy

Hi George,

Thank you, I am keeping well. Hopefully you are too.

I have checked against complaints made about the Dover Castle. The last complaint about the premises that I can see was received in 2017, this was in respect of music breaking out from the building.

Regards
Andrew

Andrew Sansome
Pollution Control Officer
Noise and Pollution Team
Leicester City Council
Phoenix House
1 King Street
Leicester
LE1 6RN
TEL 0116 454 3061

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From: George Domleo [REDACTED]
Sent: 13 October 2020 10:23
To: Andrew Sansome <Andrew.Sansome@leicester.gov.uk>
Cc: 'James Cockerill' [REDACTED]
Subject: RE: Dover Castle - Dispersal Policy

Hello Andrew

Hope you're well.

Could you please confirm when was the last noise complaint received against the premises.

Regards

George

George Domleo

A [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]



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From: George Domleo
Sent: 06 October 2020 11:02
To: Andrew Sansome <Andrew.Sansome@leicester.gov.uk>
Cc: 'James Cockerill' [REDACTED]
Subject: RE: Dover Castle - Dispersal Policy

Hello Andrew

Hope you're well and apologies for the late reply.

Please find attached the draft dispersal policy. As discussed previously, this would be a live document and subject to change as time goes on.

Are you happy with this? Any thoughts would be appreciated.

Email from Admiral Taverns dated 6 August 2020

Dear George,

As discussed, I can confirm that Admiral Taverns as the premises licence holder are in support of this application. James is a good operator of the premises and has ran the premises with minimal issue. I can confirm that I have checked my records with regards to this site (email only – as working remotely) to my knowledge Admiral Taverns have not received any letter of concern with regards to noise nuisance or any licensing issues since 2012. I feel that it should be noted that if Admiral Taverns had any immediate concern with regards to this application, permission would have not been given for Flint Bishops LLP to apply for this change.

Should you need any further assistance from me here please do let me know.

Regards,

Rebecca



admiral
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